

# Sector Sustainability Program Workshop 23 Nov 2023

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Confirm Project Logics, Define Scope of M&E and Agree Methods for  
Evaluation of 2023-2024 Project and 2023-2028 Program

# Workshop Program



Stay in touch with project activities and progress: [Sector Sustainability Program Activities and Updates](#)

Time	Activity	Objective
2.00-2.30pm	Introductions, overview and initial feedback	Gain shared understanding of background material and proposed approach to evaluation
2.30-3.30pm	Governance Committee participants review Program Logic for 2023-2024	Identify if the proposed measures on pp2-4 are suitable and feasible Provide advice on suitable sources of data, and who/how/when to collect
	Evaluation expert advisors review Program Logic for 2023-2028	Provide feedback on proposed monitoring and reporting approach. Provide feedback on template for process impacts (p9), measures for reporting on outcome impacts (p10) and timeline for evaluation activities (p11)
3.30-3.35pm	3.30-3.35 Briefing on sentiment survey purpose	Whole Group consideration of duplication/overlap with the Survey of stakeholders regarding implementation of the Commissioning Road Map 2022-2024
3.30-3.50pm	3.35-3.50 Small group collation of feedback on proposed questions for the sector sustainability confidence/sentiment survey	Provide guidance on suitable questions to include
3.50-4.10pm	3.50 – 4.10 Whole group feedback	Small groups report their feedback, and other groups able to ask questions
4.10-4.30pm	Closing session	Agreed next steps to finalise Evaluation Plan

# Sector Sustainability Program Objectives & Deliverables



## **Preferred end state**

Vibrant, diverse and sustainable community sector

## **Sector Sustainability Program 2023-2028**

Sustainable partnership between ACT Gov and NGOs: strong partnership, mutual capacity to fulfil roles, sustainable model for engagement and resourcing

## **2023-2024 Project**

Implementing CTC Recommendations and providing budget and policy advice to strengthen sustainability of partnership between ACT Gov and NGOs

# Contextual Factors impacting on SSP



## **Organisation facing factors**

- Workforce supply, quality, recruitment, retention, development and career pathways
- Funding availability, quantity, diversity of sources and certainty over time
- The level of investment in and co-ordination across primary, secondary and tertiary services
- Legislative and regulatory settings
- Social and economic policy settings, and the ability to influence these
- Cross jurisdiction and cross portfolio policy cohesion or contradictions
- Evidence base, models of care, opportunity and capability to innovate and adapt
- Access to data, data infrastructure and data literacy/capability

## **Community facing factors**

- Growing population, changing demographics and changing community aspirations, expectations and needs
- External shocks impacting on organisation capacity (eg natural disaster, economic downturn)
- Levels of vulnerability in the community to adverse circumstances (eg illness, violence)
- Prevalence of exclusion, deprivation and/or discrimination

# Type of Evaluation



## Formative

- What is working?
- What should change during implementation (focus area, method, timing)?
- What is missing from the project/program (activity, information, engagement)?
- What are the enabling factors and barriers? (in sector, in government)

## Summative

- Is program meeting objectives?
- Are stakeholders seeing outcomes they value?
- Which activities are facilitating most progress towards preferred end state of NGO/ACT Gov partnership?

# Development of Draft Plan



## Priorities and principles

- ACT Social Compact (Agreed role of Civil Society as partner with ACT Government)
- ACT Community Services Industry Plan (Growing and Sustaining Community Services Industry contribution to ACT wellbeing and future prosperity)
- Commissioning Road Map 2022-2024 (Framework to guide engagement with and investment in NGO delivered human services)
- ACT Government Response to Counting the Costs Report
- ACT Well-Being Team evaluation concepts
- ACOSS Principles for Commissioning for Outcomes

## Draft Evaluation Framework

- Sounding Board feedback on Draft Program Logics (August)
- Governance Committee consideration of 2023-2024 Project KPIs and Draft Program Logic (September)
- Sector Poll on process outcomes and impact outcomes (October)
- Initial guidance from Government Co-Lead and Governance Committee Chair on scope of evaluation

# Goal for Workshop



Agree suitable SCOPE for SSP Evaluation Plan:

- Expert guidance on streamlining and targeting evaluation method and activities for 2023-2028
- Detailed consideration of monitoring and reporting on 2023-2024 project activities – both process and impact

Confirm methods and timelines for Evaluative activities:

- Reports to Governance Committee
- Stakeholder Sentiment/Confidence survey
- Use of and Questions for Focus Groups

# Initial Feedback



Draft Material distributed  
Formative and Summative  
purpose

Foundations for  
development of Plan

Workshop program  
alignment with Goals



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